

# SHOPPING GUIDE

## **About Us**

Shopping on tonyward.net is all about discovery – a journey beyond fashion's strict seasonal rules - allowing women to express their individuality through timeless and creative style. tonyward.net is operated by Tony Ward Couture S.A.L., a Lebanese business corporation, head office located at Alfred Naccache Avenue – Beirut, Lebanon and registered with the Trade and Companies Registry of Beirut under the number R.C. 1010059.

## **Ordering on tonyward.net**

To make purchases on tonyward.net you need to register however, we suggest you create an account to access exclusive areas and services dedicated to our customers.

## **Item search**

Discover new trends directly from our website, by choosing a category from the navigation menu, or by using the website's internal search.

## **Product information**

On each product page, you will find the description of the item. Click on the product image to zoom in and see all of the details.

## **How to order**

1) From the item page, select the product 2) Add the product to your wishlist 3) Once you have finished choosing, click on “Add to wishlist” 4) Enter your contact details 5) Check that the information you entered is correct and click send

After a few minutes you will receive a confirmation e-mail. From this moment on our personal shopper personal.shopper@tonyward.net will contact you to provide you with the price and availability of your selection

6) You will be asked to provide the necessary measurements to determine your accurate size 7) Your order will be finalized through our online payment platform after you select your shipping method.

Your order will be received once payment is confirmed, within the given shipment deadline.

**The whole data that Tony Ward Couture will register shall constitute the evidence of the existing transactions between Tony Ward Couture and the Client.**

**By confirming the order, the Client acknowledges having reviewed the [terms and conditions of sales](#) and expressly declares accepting them in their entirety without any reserves. These terms and conditions of sales shall prevail over any other conditions stated in any other documentation, the purchase act implying the acceptance of these terms and conditions of sales**